



ADMINISTRATION FOR
CHILDREN & FAMILIES



Consumer Education: Online Inspection Reports

Regional Webinar



Outline



Requirements

Sample Web sites



Case Studies

Requirements

Website characteristics

Website content





Working parents need “systematic ways to find and afford safe, local child care options for their kids.”

Child Care and the Overwhelmed Parent,
Courtney E. Martin, The New York Times,
The Opinion Pages (July 24, 2014)

“Many parents don’t have time to read [inspection reports], and those who do can find them difficult to understand.”

Child Care and the Overwhelmed Parent, Courtney E. Martin, The New York Times, The Opinion Pages (July 24, 2014)

Google

Google Search

I'm Feeling Lucky

CCDBG Act of 2014 FAQ

Making available a website with easy-to-understand, basic information about how child care is regulated and monitored, as well as the results of monitoring and inspections for individual child care providers, can improve transparency for families.

(OCC, 2015)

CCDBG Act of 2014 FAQ

In order for a website to be a useful tool for parents, it should be free, easy to navigate, searchable, and in plain language.

(OCC, 2015)

Website Characteristics

CCDBG Act of 2014 Requirements	What This Might Look Like
Consumer friendly	Easily accessible, searchable, easy to navigate, plain language, easy to understand
Easily accessible	<ul style="list-style-type: none">• Ranking of search engine results• Mobile website
Searchable	Search by variety of elements
Easy to navigate	<ul style="list-style-type: none">• Pictures, clear text, not too busy
Plain language	Avoidance of regulatory jargon and wordiness
Easy to understand	<ul style="list-style-type: none">• Definition of terms or FAQs• Differentiation between violations based on risk to children• Explanation of types of care

Website Content

CCDBG Act of 2014 Requirements	What This Might Look Like
<ul style="list-style-type: none">• Results of inspections, including those due to major substantiated complaints• History of violations• Last date of inspection• Information on corrective actions taken	<ul style="list-style-type: none">• May include a summary of inspection, with option to view full report• Note how many years of inspection reports are accessible• Last inspection date is clear• Corrective actions: enforcement actions and/or onsite corrective actions
Aggregate information on annual number of deaths, serious injuries, and incidences of substantiated child abuse	Include state definitions of deaths, serious injuries, and substantiated abuse

Website Content

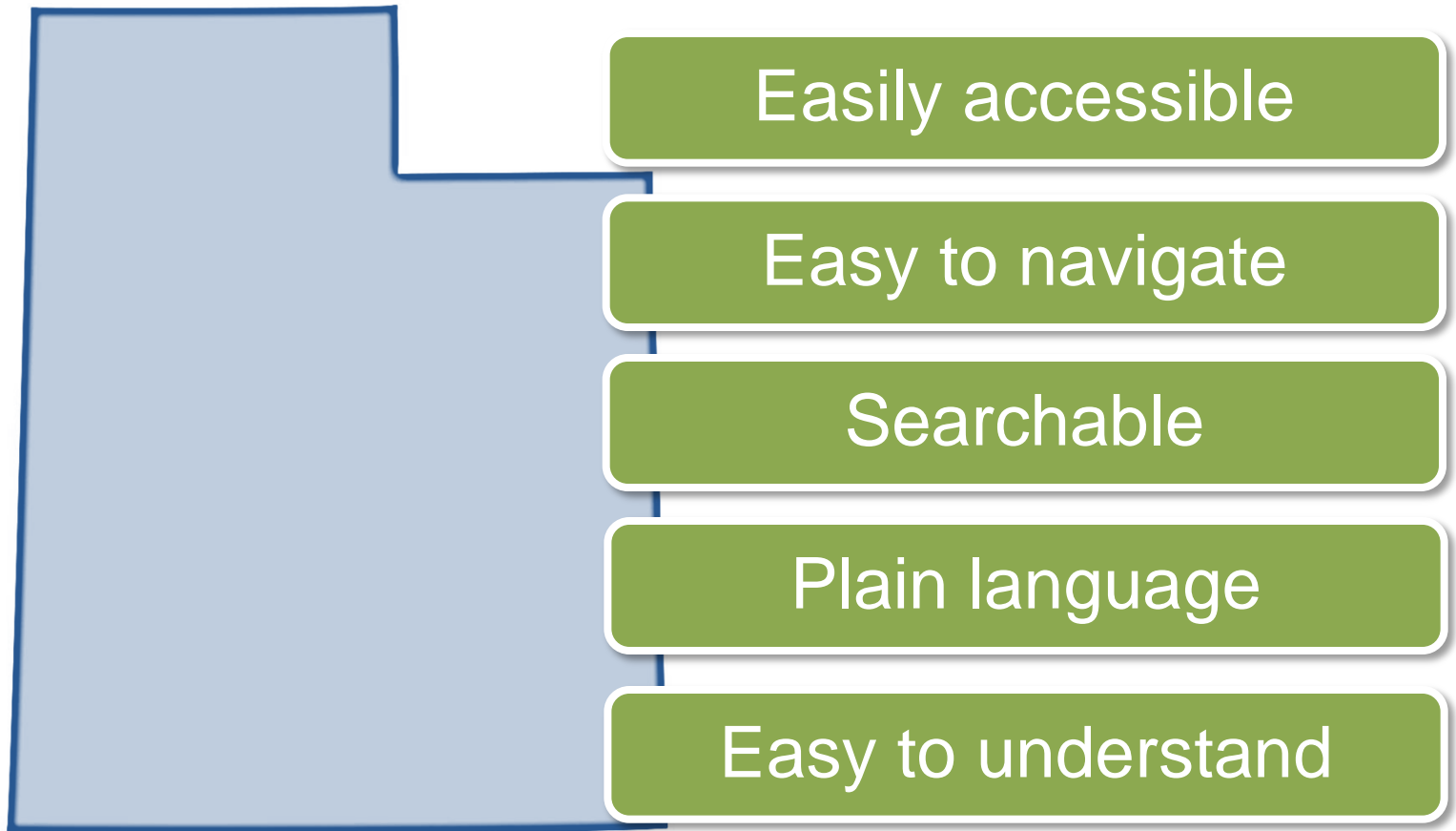
CCDBG Act of 2014 Requirements	What This Might Look Like
<p>Information about processes for the following:</p> <ul style="list-style-type: none">• Licensing child care providers;• Conducting monitoring and inspections of child care providers; and• Conducting background checks and the offenses that would keep a provider from being allowed to care for children.	<ul style="list-style-type: none">• Definition of types of care;• Information on licensing threshold;• Process for becoming licensed;• Number and types of inspections• Contact information for questions; and• Criminal background check process.

Sample Websites

Utah
Ohio
Washington
Texas



Utah



Utah Department of Workforce Services Care About Childcare®

The screenshot shows the CareAboutChildcare website. At the top is the logo, a green heart with a person inside, and the text "CareAboutChildcare®". To the right is a navigation bar with links: PARENTS | PROVIDERS | RESOURCES | CONTACT. The main content area is divided into two columns. The left column has a green background and is titled "Parents" in a script font. It contains a list of links: WHY QUALITY MATTERS, STEPS TO CHOOSING CARE, NEED HELP / GIVE FEEDBACK, COST OF CARE, REGISTER, SEARCH FOR CARE, VIEW US ON YOUTUBE, CAC QUALITY INDICATORS, PARENT NEWSLETTER, TAKE OUR SHORT SURVEY, and LOG IN. The right column has a white background and is also titled "Parents" in a script font. It contains a paragraph: "After a few clicks, you will be able to view profiles of child care providers in your area. Profiles include pictures, hours of operation, ages accepted, vacancies, licensing history, quality indicators and more." Below this is an orange button with the word "Search" in a script font. In the background of the right column is a black and white photo of a smiling woman with blonde hair, wearing a white shirt and a grey vest, sitting at a desk with a keyboard. At the bottom of the website are two orange buttons. The left one is titled "Parenting Classes" in a script font and says "Upcoming Parenting and Relationship Classes" below it. The right one is titled "Paying for Childcare" in a script font and says "Do you need help paying for childcare?" below it.

CareAboutChildcare®

PARENTS | PROVIDERS | RESOURCES | CONTACT

Parents

- WHY QUALITY MATTERS
- STEPS TO CHOOSING CARE
- NEED HELP / GIVE FEEDBACK
- COST OF CARE
- REGISTER
- SEARCH FOR CARE
- VIEW US ON YOUTUBE
- CAC QUALITY INDICATORS
- PARENT NEWSLETTER
- TAKE OUR SHORT SURVEY
- LOG IN

Parents

After a few clicks, you will be able to view profiles of child care providers in your area. Profiles include pictures, hours of operation, ages accepted, vacancies, licensing history, quality indicators and more.

Search

Parenting Classes

Upcoming Parenting and Relationship Classes


Paying for Childcare

Do you need help paying for childcare?

Easily
accessible

Easy to
navigate

Utah Department of Workforce Services Care About Childcare®


CareAboutChildcare®

PARENTS | PROVIDERS | RESOURCES | CONTACT

Parents

- WHY QUALITY MATTERS
- STEPS TO CHOOSING CARE
- NEED HELP / GIVE FEEDBACK
- COST OF CARE
- REGISTER
- SEARCH FOR CARE
- VIEW US ON YOUTUBE
- CAC QUALITY INDICATORS
- PARENT NEWSLETTER
- TAKE OUR SHORT SURVEY
- LOG IN

Search for Care

Zip code of the area you need care:

Want to search by county? [Check the map.](#)

Start Search

I would like to look at an individual provider's profile.


Name of individual or business:

Search

© 2015 Utah Department of Workforce Services, Office of Child Care. All rights reserved. Parents | Providers | Resources | Contact

Searchable

Utah Department of Workforce Services Care About Childcare®


CareAboutChildcare®

PARENTS | PROVIDERS | RESOURCES | CONTACT

Parents

- WHY QUALITY MATTERS
- STEPS TO CHOOSING CARE
- NEED HELP / GIVE FEEDBACK
- COST OF CARE
- REGISTER
- SEARCH FOR CARE
- VIEW US ON YOUTUBE
- CAC QUALITY INDICATORS
- PARENT NEWSLETTER
- TAKE OUR SHORT SURVEY
- LOG IN

Search for Care

If you wish to save your search or choose more specific options, please [register](#).

Select the area in which you would like to search for care:

- ☒ Salt Lake County
- ☐ City
- ☐ Local Area
- ☐ Radius

Openings:

- ☐ Programs that have an opening for my child's age
- ☒ All programs with or without vacancies
(some may have waiting lists)

[Click here for other search options:](#)

411 Providers Found

Search

© 2015 Utah Department of Workforce Services, Office of Child Care. All rights reserved.

Parents | Providers | Resources | Contact

Utah Department of Workforce Services Care About Childcare®

Happy Time Child Care
Maria Del Rocio Perez
Approximate Address: 200 East 2400 South
City: Salt Lake City
Child Openings: 2

Care Type: Family Licensed
Phone: 801-484-0843

General Information

Department of Health Child Care Licensing Record

The following Link displays only substantiated complaint allegations and cited findings for the past **two** years. It does not include any inspections completed in the last 30 days.

View Licensing

Care About Childcare Quality Indicators

Professional Development

Provider Message and Photos

Diane Tuttle
Approximate Address: 1100 West 11800 South
City: Riverton
Child Openings: 2

Care Type: Family Licensed
Phone: 801-446-6298

General Information

Department of Health Child Care Licensing Record

Professional Development

Children with Special Needs

Provider Message and Photos

Easy to
navigate

Utah Department of Workforce Services

Department of Health Child Care Licensing

[Provider Login](#)[CCL Staff Login](#)

ALTA CHILDREN'S CENTER

10520 EAST DAY LODGE ROAD
ALTA, UT 84092
(801) 742-3042

LICENSE TYPE: HOURLY CENTER
CAPACITY: 46
INITIAL REGULATION DATE: 12/29/2014

Every regulated facility receives at least one announced inspection and one unannounced inspection every year. The following are inspections completed for this facility in the past 2 years. Only substantiated complaint allegations and cited findings are displayed.

For an explanation on the different inspection and rule violation types click [here](#) or scroll to the bottom of this page.

INSPECTIONS

INSPECTION DATE: 04/13/2015
INSPECTION TYPE(S): Unannounced

This inspection was passed with no cited findings.

Plain
language

Easy to
understand:
types of rule
violations

INSPECTION DATE: 02/27/2015
INSPECTION TYPE(S): Announced

This inspection was passed with no cited findings.

INSPECTION DATE: 01/15/2015
INSPECTION TYPE(S): Initial Unannounced

Finding #1

6-3(3)(a)-(b):13: Ten days to report on new individuals' identifying information

Cited

Level 1

The licensee did not submit to the Department the name and other required identifying information within ten working days of a new covered individual beginning work at the child care facility.

Date Correction was Verified: 02/27/2015

Finding #2

60-11(1):12: Direct supervision of children at all times is required

Cited

Level 1

The provider did not provide and maintain direct supervision of all children at all times. Two children were left unsupervised in the main room.

Date Correction was Verified: 01/15/2015



INSPECTION DATE: 12/29/2014

INSPECTION TYPE(S): Initial Unannounced

© 2008 - 2015 State of Utah - Department of Health

Ohio



Searchable

Inspection date and results

Information on processes

Easy to understand

Plain language

Corrective actions

Ohio Job and Family Services Inspection Report Search

Search for Early Learning and Development Programs

This system will help you locate the type of early learning and development program which meets your needs. You can search by location, type of program, and by ages of children who need care. You will be able to learn more about each program including the licensing status, Step Up To Quality Rating, any additional accreditation or affiliation, and information about the findings from licensing inspections.

1. County*	2. City*	3. Zip Code*
<input type="text" value="ALL"/>	<input type="text"/>	<input type="text"/>
4. Program Type		5. Step Up To Quality Rating
<input type="text" value="ALL"/>		<input type="text" value="ALL"/>
6. Program name begins with: <input type="text"/> † (Optional)		
7. Serves Children in Publicly Funded Child Care: <input type="checkbox"/>		

* Entry of geographically conflicting County, City or Zip Codes will result in no programs being listed.

† Entering "The" or "A" before the name of the program in the partial name search is optional.

The information below is only available for searches that include licensed child care centers and Type A family child care homes. Type B family child care homes and registered day camps will be included in the search results when any of the items are selected in the box below. ODJFS is not responsible for and does not verify the accuracy of this information which is kept current by the program. For additional information on licensed centers and Type A family child care homes contact the program directly. For additional information on Type B family child care homes contact the local county agency.

Select these options to further limit the scope of your search

Age of Children Needing Care:

☐ [Infant](#) ☐ [Younger Toddler](#) ☐ [Older Toddler](#) ☐ [Preschool](#) ☐ [School Age](#)

Searchable

Ohio Job and Family Services Inspection Report Listing

Program Listing

Program Type Codes:

C = Licensed Child Care Centers
A = Licensed Type A Family Child Care Homes
B = Licensed Type B Family Child Care Homes
D = Registered Day Camps

[View/Print All Results](#)

Program Name	Address	City	Type	SUTQ Rating
1 AMAZING PLACE	207 E FOULKE AVE	FINDLAY	C	★★
1ST LUTHERAN CHRISTIAN DAY SCHOOL	53 PARK AVENUE WEST	MANSFIELD	D	
21ST CENTURY PROGRAM @ ANTON GRDINA	2955 E. 71ST ST	CLEVELAND	C	
24 HOUR CHILD CARE FROM THE HEART	6012 ROE ST	CINCINNATI	A	★
3T LEARNING ACADEMY	1437 REGENT AVE.	CINCINNATI	A	★
3T LEARNING ACADEMY LLC 11	1332 & 1334 CALIFORNIA AVE	CINCINNATI	C	
4 THE LUV OF CHILDREN CHILD CARE CTR	2001 MORSE RD FOUNTAIN SQ	COLUMBUS	C	
48LF CREEK YMCA DAY CAMP	8715 GARDEN ROAD	MAUMEE	D	
5 STAR CHILDCARE & LEARNING CENTER	5942 GLENWAY AVENUE	CINCINNATI	A	
A & D DAY CARE AND LEARNING CENTER	3806 NICHOLAS RD	DAYTON	C	
A & D DAY CARE AND LEARNING CENTER INC	1049 INFIRMARY RD	DAYTON	C	
A & J KIDUCATION LEARNING CENTER LLC	1736 COMMERCE STREET	WELLSVILLE	C	
A 2 Z PRESCHOOL, INC.	107 SOUTH MARIETTA STREET	ST. CLAIRSVILLE	C	
A BEAUTIFUL CHILD'S PRESCHOOL & DAYCARE	1449 BRITTAIN RD	AKRON	C	★
A BETTER CHILD CARE CORP	6945 HARRISON AVENUE	CINCINNATI	C	★
A BETTER CHOICE CHILDCARE	2572 CLEVELAND	COLUMBUS	C	
A BETTER LEARNING CENTER	3307 AUGUSTA AVENUE	CINCINNATI	A	
A BETTER PLACE LEARNING CENTER	2615 MELROSE AVENUE	CINCINNATI	C	
A BRAND NEW ME ACADEMY OF THE ARTS	944 EAST 152ND STREET	CLEVELAND	C	
A BRIGHTER START CHILDCARE	2765 BLUE ROCK RD.	CINCINNATI	C	

[More](#)

[Another Search](#)

[Definitions](#) | [Another Search](#) | [Child Care in Ohio Front Page](#) | [ODJFS Front Page](#)

Ohio Job and Family Services Program Details

Program Details

Name: A & J KIDUCATION LEARNING CENTER LLC
Number: 100205
Address: 1736 COMMERCE STREET
City: WELLSVILLE
State: OH
Zip: 43968
County: COLUMBIANA
Phone: 330-853-6390
Administrators: JAMIE MASON, AUBREY BACH
Serves Children in Publicly Funded Child Care: Yes

Program Type: Licensed Child Care Center
License Begin Date: 09/20/2013
License Expiration Date: Continuous

Program Status: Continuous License

SUTQ Rating:

Current Inspections: [Click Here](#)

ODJFS is not responsible for and does not verify the accuracy of this information which is kept current by the program. Days/Hours of operation may not include holidays, overnight or before/after school care. For additional information contact the program directly.

Program Reported Information		
Children Served	Accreditations	Hours Of Operation
<input checked="" type="checkbox"/> Infants	<input type="checkbox"/> NAEYC	Monday: 05:30 AM to 06:00 PM
<input checked="" type="checkbox"/> Younger Toddler	<input type="checkbox"/> NECPA	Tuesday: 05:30 AM to 06:00 PM
<input checked="" type="checkbox"/> Older Toddler	<input type="checkbox"/> NACCP	Wednesday: 05:30 AM to 06:00 PM
<input checked="" type="checkbox"/> Preschool	<input type="checkbox"/> NAFCC	Thursday: 05:30 AM to 06:00 PM
<input checked="" type="checkbox"/> School Age	<input type="checkbox"/> COA	Friday: 05:30 AM to 06:00 PM
<input type="checkbox"/> Child Care Food Program	<input type="checkbox"/> ACSI	Saturday: CLOSED
		Sunday: CLOSED

Program Status Definitions:

Provisional License: The program is within the first year of licensure.

Continuous License: The program is no longer in the provisional period and has been issued a non-expiring license.

Enforcement: The program has been notified that ODJFS intends to revoke the program's license.

Click The Back Button on your Browser to return to Listing

[Definitions](#) | [Another Search](#) | [Child Care in Ohio Front Page](#) | [ODJFS Front Page](#)

Ohio Job and Family Services Program Details

Current Inspections for A & J KIDUCATION LEARNING CENTER LLC

To view entire inspection results, click [ALL](#).

To view only non-compliances found during the inspection and corrective action submitted by the program, click [NC](#).

Inspection Date	Inspection Type	Original Inspection Compliance Status	Inspection Corrective Action Status	Status Updated	Inspection Report
07/20/2014	PROVISIONAL 90 DAY	PARTIALLY COMPLIANT	NON-COMPLIANCES FULLY ADDRESSED	08/13/2014	ALL NC
03/20/2014	PROVISIONAL 90 DAY	PARTIALLY COMPLIANT	NON-COMPLIANCES FULLY ADDRESSED	03/24/2014	ALL NC
12/03/2013	PROVISIONAL 90 DAY	PARTIALLY COMPLIANT	NON-COMPLIANCES FULLY ADDRESSED	12/30/2013	ALL NC

Licensed programs are inspected at least once a year, when changes occur, or upon the receipt of complaints. Inspection reports are a reflection of the rule compliance at a program on the day of the inspection.

Original Inspection Compliance Status

Original Inspection Compliance Status identifies a program's compliance with all child care licensing rules at the time of the inspection.

Fully Compliant: Program has been assessed as being in compliance with all child care licensing rules verified during the inspection.

Partially Compliant: Program has been assessed as having at least one area out of compliance with child care licensing rules verified during the inspection.

Inspection Corrective Action Status

Inspection Corrective Action Status reflects any corrective action plan submitted by the program to address non-compliances found during the inspection. For detailed information about the corrective action plan contact the program.

Non-Compliances Fully Addressed: All of the findings determined to be out of compliance at the time of the inspection were addressed by the date established by the department.

Non-Compliances Partially Addressed: Some of the findings determined to be out of compliance at the time of inspection were addressed by the date established by the department.

Non-Compliances Not Addressed: None of the findings determined to be out of compliance at the time of the inspection were addressed by the date established by the department.

In Appeal: Program has requested a review of one or more of the non-compliances assessed during the inspection.

Not Available: Summary of compliance findings not yet finalized.

To see complete inspection reports not listed above, please send your request to:

Ohio Department of Job and Family Services

Inspection date and results of inspections

Full inspection report and summary of non-compliances

Information on inspection processes

Ohio Job and Family Services Program Details

Inspection Detail for A & J KIDUCATION LEARNING CENTER LLC

Inspection Date: 07/28/2014 Inspection Type: PROVISIONAL 90 DAY

Non-compliances found on the date of the inspection can be found below. Serious risk non-compliances, which present an elevated risk of harm to children, are displayed in red for licensed child care centers. A complete list of serious non-compliances can be viewed at <http://ifs.ohio.gov/cdc/RiskRules.pdf>.

You may click on each Rule Description to review that area of the compliance report.

Rule Number	Rule Description	Corrective Deadline Date	Current Inspection Compliance Status	Status Updated
5101:212.011.0B2	FIRE DEPARTMENT APPROVAL	08/27/2014	CORRECTIVE ACTION RECEIVED	08/13/2014
5101:212.012.0B	FOOD SERVICE LICENSURE / FOOD CATERED	08/27/2014	CORRECTIVE ACTION RECEIVED	08/12/2014
5101:212.015.2A8s	SAFE INDOOR EQUIPMENT / ENVIRONMENT	08/27/2014	CORRECTIVE ACTION RECEIVED	08/12/2014
5101:212.015.3B1a	SANITARY INDOOR EQUIPMENT / ENVIRONMENT	08/27/2014	CORRECTIVE ACTION RECEIVED	08/12/2014
5101:212.019.0A3	COTS	08/27/2014	CORRECTIVE ACTION RECEIVED	08/12/2014
5101:212.021.0A5	CARE / NURTURING OF CHILDREN	08/27/2014	CORRECTIVE ACTION RECEIVED	08/12/2014
5101:212.025.1B	CHILD-CARE STAFF EDUCATIONAL REQUIREMENTS	08/27/2014	CORRECTIVE ACTION RECEIVED	08/12/2014
5101:212.025.2G	EMPLOYEE RECORDS	08/27/2014	CORRECTIVE ACTION RECEIVED	08/12/2014
5101:212.026.0B	STATEMENT OF NONCONVICTION & CRIMINAL RECORDS CHK	08/27/2014	CORRECTIVE ACTION RECEIVED	08/12/2014
5101:212.030.0C	CENTER INFORMATION / POLICIES / PROCEDURES	08/27/2014	CORRECTIVE ACTION RECEIVED	08/12/2014

Easy to understand:
risk level

*Office of Child Care



National Center on Child Care Quality Improvement

Ohio Job and Family Services Program Details

Plain
language

Inspection Findings for A & J KIDUCATION LEARNING CENTER LLC

Inspection Date: 07/28/2014 Inspection Type: PROVISIONAL 90 DAY

Rule Description: SAFE INDOOR EQUIPMENT/ENVIRONMENT

Findings:

During the inspection, a potentially hazardous substance, a cleaning agent, was observed to be within the children's reach, in that, it was stored on the floor in the utility closet with the door wide open. These items must be stored safely as required. Please submit a written statement regarding corrective action taken. Two bottles of Streak Free Glass Clean on floor . Daco San II in bin with other cleaning agents next to the sink.

Status Updated	Status Update Remarks	Compliance Status
08/12/2014	Corrective action plan received fully addressed.	CORRECTIVE ACTION RECEIVED

"Technical assistance provided at the time of the inspection" indicates that a program was required to correct the rule non-compliance but was not required to submit a written corrective action plan. The department provided guidance for rule compliance during the inspection.

For information about how the non-compliance was addressed contact the program.

[Definitions](#) | [Another Search](#) | [Child Care in Ohio Front Page](#) | [ODJFS Front Page](#)

Information
on
corrective
actions

Washington



Information on processes

Easy to understand

Valid complaints

Corrective actions

Washington Department of Early Learning

About Licensed Child Care

The Department of Early Learning (DEL) licenses more than 6,000 child care centers and family home child care providers in Washington. Licensed child care providers follow minimum licensing requirements set by the state to ensure children in licensed care are in safe, healthy, and nurturing places.

DEL licensors work to help licensed child care providers offer the best programs possible. DEL licensors provide orientation workshops, ensure provider application packets are complete, process background checks, inspect and monitor facilities, and take corrective action as necessary. Working with licensed providers, licensors identify strengths in the child care setting, and offer information and resources when something needs to be changed.

DEL issues non-expiring licenses for child care providers who have demonstrated compliance with all the licensing standards during the initial license period. Since 2011, non-expiring licenses replaced the renewal license used in the past. Licensees must submit paperwork to DEL annually to maintain this non-expiring license. Family home child cares, child care centers, and school-age programs must be monitored every 12 months.



Information on
inspection
processes

Washington Department of Early Learning Child Care Check

Washington State Department of
Early Learning

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Child Care Check
Washington State Licensed Child Care Information

Home » [Child Care & Preschool Options](#) » [About Licensed Child Care](#) » [Child Care Check](#) » License Information

Child Care Check

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A child care center is a facility licensed to provide regularly scheduled care for a group of children for periods less than twenty-four hours. (Cares for children ages 1 month through 12 years.)

For more information, please call toll-free 1.866.482.4325, and choose option 3.

DER KINDERHUIS
Doing Business As DER KINDERHUIS

900 SE DOCK ST
OAK HARBOR, WA 98277
360.675.4165

Provider ID: 294379
Facility Type: [Child Care Center](#)
License Type: [Non-Expiring](#)
Initial License Date: 8/31/2005
Anniversary Date: 08/30
License Expires: Non-Expiring

Licensed Capacity: 100 children
Ages Served: From 12 months To 13 years
Current License Status: [Open](#)
DEL Licensors: Gloria Trinidad
DEL Licensors Phone: 360.714.4124
DEL Licensors Email: Gloria.Trinidad@del.wa.gov

[Complaints](#) [Background Check](#) [Inspections](#)

The following inspections have been completed from July 1, 2011 until the current day.

Inspection Date	Checklist Type	Document
08/02/2013	Center Monitoring Checklist	View
08/02/2013	Facility Licensing Compliance Agreement	View
08/06/2012	Center Monitoring Checklist	View
08/11/2011	Center Monitoring Checklist	View

With each provider, Child Care Check posts valid complaints, employees cleared to work in the facility, and any of DEL's non-complaint related inspections.

Read the Child Care Check [FAQs](#).

To report suspected or known child abuse or neglect, or for child care licensing complaints, call 866-END-HARM (363-4276) any time.

Easy to understand:
definition of terms

Washington Department of Early Learning Child Care Check

[Complaints](#) [Background Check](#) [Inspections](#)

Complaint ID#	Issue Type(s)	WAC	# Valid Issues	Complaint Resolution	Self Reported
900799	Health/Safety Health/Safety	170-295-3060 170-295-3120	2 Valid Issues	Received on: 04/10/2012 Resolved on: 05/29/2012	Yes
1079648	WAC covers multiple complaint issues	170-295-2090	1 Valid Issue	Received on: 07/02/2014 Resolved on: 09/10/2014	
1130658	WAC covers multiple complaint issues	170-295-2090	1 Valid Issue	Received on: 01/14/2015 Resolved on: 02/09/2015	

Child Care Check posts any valid complaints resolved from **March 31, 2009 through March 30, 2015**.

For possible valid complaints prior to this date, you may do one of the following:

- Call the Department of Early Learning toll-free at 1.866.48.CHECK (24325) and choose option 3.
 - If you leave a message, please refer to provider **271865**. Thank you!
- [Request information electronically](#).

With each provider, Child Care Check posts valid complaints, employees cleared to work in the facility, and any of DEL's non-complaint related inspections.

Read the Child Care Check  [FAQs](#).

To report suspected or known child abuse or neglect, or for child care licensing complaints, call 866-END-HARM (363-4276) any time.

Results of
valid
complaints

Washington Department of Early Learning Child Care Check

WAC/RCW	Noncompliance Description/Summary	Observation	Plan of Correction/Action	Disputed	Complete By	Date Completed
70-295-1010(3) b)(iii)	If you apply for a license to operate a child care center, you may be the director yourself, or you can hire a director. The director is responsible for the overall management of the center's facility and operation and ensures that the center follows the minimum licensing requirements. The director must: (3) Have written proof of education including: (b) The following minimum number of college quarter credits or combination of college quarter credits and department-approved clock hours (ten clock hours equals one college credit) in early childhood education or child development: (iii) If your center is licensed for twenty five or more children, then the director must have completed at least 45 college quarter credits in early childhood education. Of	Desmond does not have docuemtnation of 45 college credits	starting CDA program again in March 2015		2/20/2015	
	its required, the minimum number that must be college quarter credits is 30 and of the total credits required, the maximum number that can be department-approved clock hours is 150(replacing 15 college quarter hours)					
70-295-1010(7)	If you apply for a license to operate a child care center, you may be the director yourself, or you can hire a director. The director is responsible for the overall management of the center's facility and operation and ensures that the center follows the minimum licensing requirements. The director must: (7) Meet the STARS requirement and be listed in the state training and registry system (STARS).	Desmond does nothave documentation of 20hr STARS	currently taking the on line class		2/20/2015	

Corrective
actions

Texas



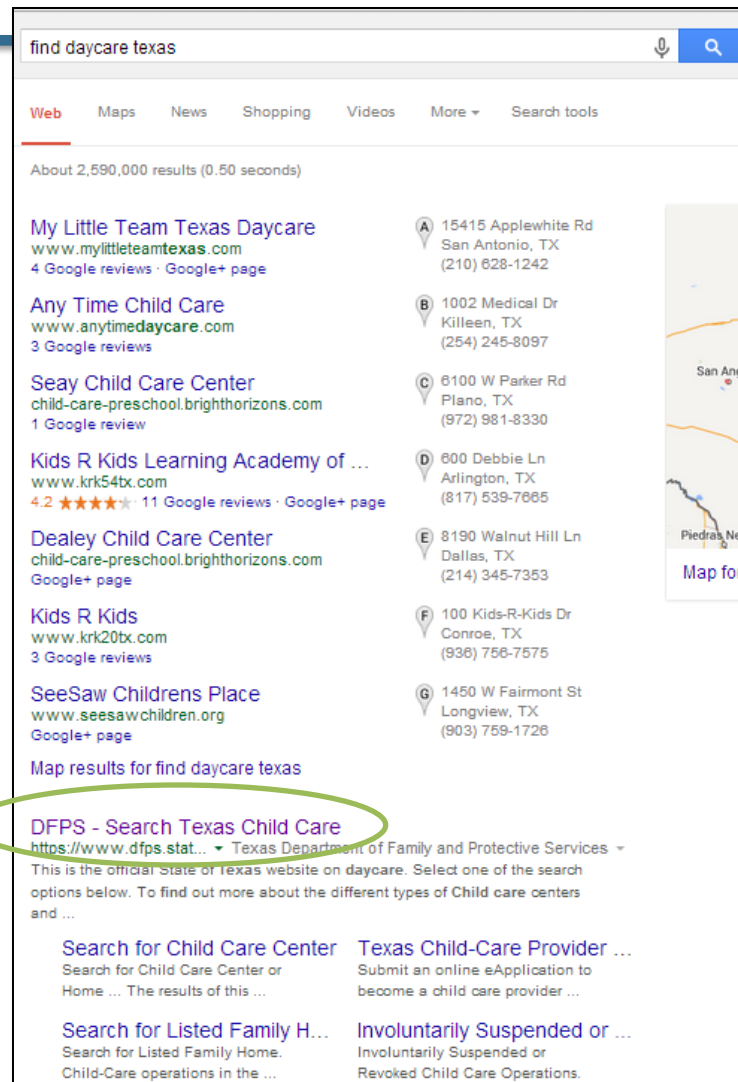
Easily accessible

Easy to understand

Information on processes

List of prohibiting offenses

Texas Department of Family and Protective Services Google Search Results



Easily
accessible

Texas Department of Family and Protective Services Mobile Search



Easily
accessible

Texas Department of Family and Protective Services Inspection Results

- In the last two years, Licensing conducted the following:

- 7 - Inspections ?
- 0 - Assessments ?
- 0 - Self Reported Incidents ?
- 1 - Reports ?

Click on the inspection type to see additional details related to each inspection.

- There are many standards that an operation must comply with; the total number varies for each type of operation. An operation or home is generally given an opportunity to correct deficiencies and has the right to request a review of a deficiency. Deficiencies pending review are not included in the two year history.

Two Year Compliance Summary

- During the last two years, 2440 standards were evaluated for compliance at this operation.
- Of the standards evaluated 15 deficiencies were cited. ?

Click on the number of deficiencies to see additional details.

- Each standard is assigned a weight. The weight ensures all inspectors consider standard violations in the same way, and represents the potential impact a deficiency might have on children. Review the inspection reports to learn more about each citation. It's important to remember; weights are not assigned to an individual operation, inspection, or circumstance and are not intended to result in a ranking of operations or score.

- The weights of the standard deficiencies cited in the past two years are as follows:

- 8 were weighted as High
- 5 were weighted as Medium - High
- 2 were weighted as Medium
- 0 were weighted as Medium - Low
- 0 were weighted as Low



Click on the weight to see additional details about each deficiency.

Easy to
understand:
weighted
violations

Texas Department of Family and Protective Services FAQ

Question: What does it mean if an operation is "accredited"?

Reports / Inspections / Corrective Actions

Question: What is the difference between "Monitoring Inspection," "Assessment," "Report," and "Self-Reported Incident?"

Question: What is a Report?

Question: What is an inspection?

Question: What is a "self-report"?

Question: How are inspections conducted?

Question: What is an assessment?

Question: How frequently are inspections conducted?

A: Licensed operations must have at least one annual unannounced inspection. Registered child care homes must have at least one unannounced inspection every two years. The frequency of additional inspections will fluctuate, depending on the type of permit and an operation's ability to comply with the Licensing standards, rules, and law. Licensing staff inspect new operations frequently in order to offer technical assistance and establish a record of compliance with the standards, rules, and law. Once a record of compliance is established, an operation's ability to remain in compliance determines how frequently an operation may be inspected.

Question: What is a standard weight?

Question: What is an investigation and how is it initiated?

Question: What is a "deficiency"?

Question: What should I do if an operation has deficiencies?

Question: Should I be concerned that an operation has "deficiencies"?

Question: What is a "corrective action"?

Question: What does it mean if an operation is on evaluation or probation?

Question: How does a "corrective action" affect an operation?

Information
about
inspection
processes

Texas Department of Family and Protective Services

FAQ

Question: What kinds of day care operations are considered center-based?

Question: What kind of day care operations are considered home-based?

Question: What are the types of child day care operations?

A:

Listed Family Home: A caregiver provides care in the caregiver's own home for three or fewer children unrelated to the caregiver, birth through 13 years old, for at least four hours a day, three or more days a week, and more than nine consecutive weeks. The total number of children in care, including children related to the caregiver, may not exceed 12.

Registered Child-Care Home: A caregiver provides regular care in the caregiver's own home for not more than six children from birth through 13 years old, and may provide care after school hours for not more than six additional elementary school children. The total number of children in care at any given time, including the children related to the caregiver, must not exceed 12.

Licensed Child-Care Home: The caregiver provides care in the caregiver's own home for children from birth through 13 years old. The total number of children in care varies with the ages of the children, but the total number of children in care at any given time, including the children related to the caregiver, must not exceed 12.

Licensed Center: An operation providing care for seven or more children under 14 years old for less than 24 hours per day at a location other than the permit holder's home

- **Child Care Program:** is a licensed center that provides care for children under 14 years of age for less than 24 hours a day, but at least two hours a day, three or more days a week.
- **Before or After-School Program:** is a licensed center that provides care before or after, or before and after, the customary school day and during school holidays, for at least two hours a day, three days a week, to children who attend prekindergarten through grade six.
- **School-Age Program:** is a licensed center that provides supervision, along with recreation or skills instruction or training, and may provide transportation, before or after the customary school day, for at least two hours a day, three days a week, to children attending prekindergarten through grade six. A school-age program may also operate during school holidays, the summer period, or any other time when school is not in session.

Question: What is "drop in care"?

Question: What is "subsidized child-care"?

Information
about types
of care



Texas Department of Family and Protective Services Becoming a Provider

Become a Day Care Provider

[DFPS Home](#) / [Child Care](#) / [About Child Care Licensing](#) / [This Page](#)



The process for getting a permit to operate a day care in Texas is designed to protect children by building a cooperative relationship between the Texas Department of Family and Protective Services and the applicant. Please become familiar with general requirements, rules, and resources before you apply.

Here you will find out how to get started if you want to start a child-care operation either in your home or at a center outside your home.

First, read this [Guide to Child Care in Texas](#) and consider which type of care is best for you. Then choose the type of day care you are interested in providing and follow one of the two links below for more information.

Choose your Day Care Facility Type Below

Become a Day Care
Center Provider

Become a Day Care
Home Provider

(If you need to become a 24-Hour Residential Provider [Click Here](#))

Licensing
process

Texas Department of Family and Protective Services Background Check Information

Licensed Child Day Care Background Check FAQs

[DFPS Home](#) / [Child Care](#) / [Information For Providers](#) / This Page



Last updated: February 26, 2015

Find the Fingerprint Application Services of Texas (FAST Pass), 2965 on the [CCL Forms](#) page.

Frequently Asked Questions

Question 1: On whom must I request background checks for my day care operation?

Question 2: Are FBI fingerprint checks required in child-care homes?

Question 3: Do volunteers need FBI fingerprint checks?




Background
check
process and
prohibited
convictions

Criminal Convictions Charts

[DFPS Home](#) / [Child Care](#) / [Child Care Standards And Regulations](#) / This Page

Criminal History Convictions and Requirements Charts

After conducting background checks, these charts include specific offenses and what action, if any, a conviction for that offense may require in different types of child care settings.

- [Licensed or Certified Child Care Operations: Criminal History Requirements](#) 
- [Registered Child Care Homes and Listed Family Homes: Criminal History Requirements](#) 
- [Foster or Adoptive Homes: Criminal History Requirements](#) 



National Center on Child Care Quality Improvement

Texas Department of Family and Protective Services Criminal Conviction Charts

Texas Penal Code, Title 4, Inchoate Offenses

Offense	Texas Penal Code	FELONY (Includes All Levels Unless Otherwise Specified)	MISDEMEANOR (Includes All Levels Unless Otherwise Specified)	If This Person Is Eligible for a Risk Evaluation -May the Person be Present at the Child-Care Operation While Children are in Care Pending the Outcome of the Risk Evaluation?
Criminal Solicitation of a Minor (felony or misdemeanor)	15.031	Absolute Bar	Risk Evaluation	Felony: N/A Misdemeanor: No

Texas Penal Code, Title 5, Offenses Against the Person

Offense	Texas Penal Code	FELONY (Includes All Levels Unless Otherwise Specified)	MISDEMEANOR (Includes All Levels Unless Otherwise Specified)	If This Person Is Eligible for a Risk Evaluation -May the Person be Present at the Child-Care Operation While Children are in Care Pending the Outcome of the Risk Evaluation?
Murder (felony)	19.02	Absolute Bar	N/A	N/A
Capital Murder (felony)	19.03	Absolute Bar	N/A	N/A
Manslaughter (felony)	19.04	Absolute Bar	N/A	N/A
Criminally Negligent Homicide (felony)	19.05	Absolute Bar	N/A	N/A
Unlawful Restraint (felony or misdemeanor)	20.02	Absolute Bar	Risk Evaluation	Felony: N/A Misdemeanor: No
Kidnapping (felony)	20.03	Absolute Bar	N/A	N/A
Aggravated Kidnapping (felony)	20.04	Absolute Bar	N/A	N/A

Prohibiting
convictions

Case Studies

Utah
Ohio



Utah



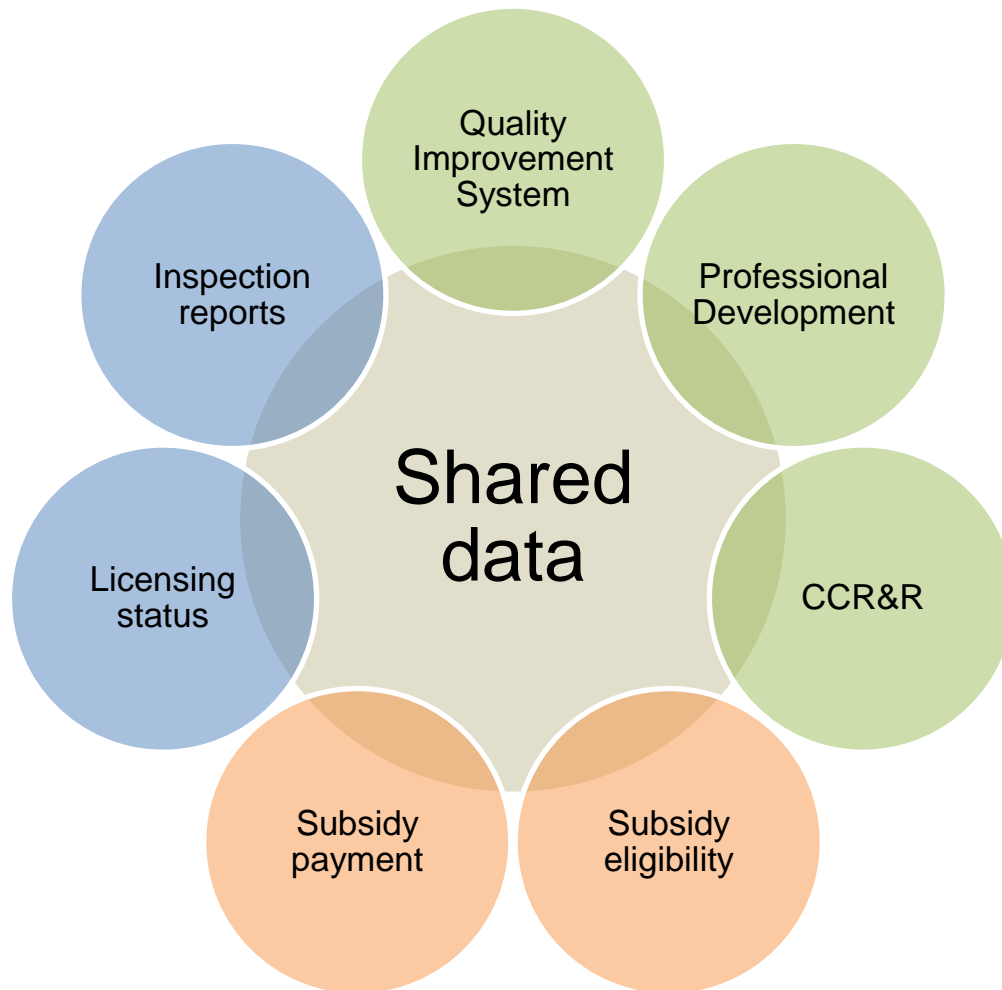
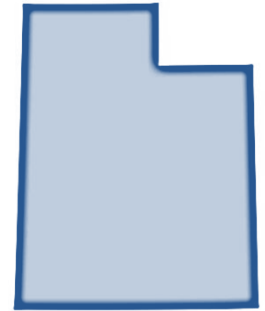
Structure

Website Development

Posting Inspection Reports

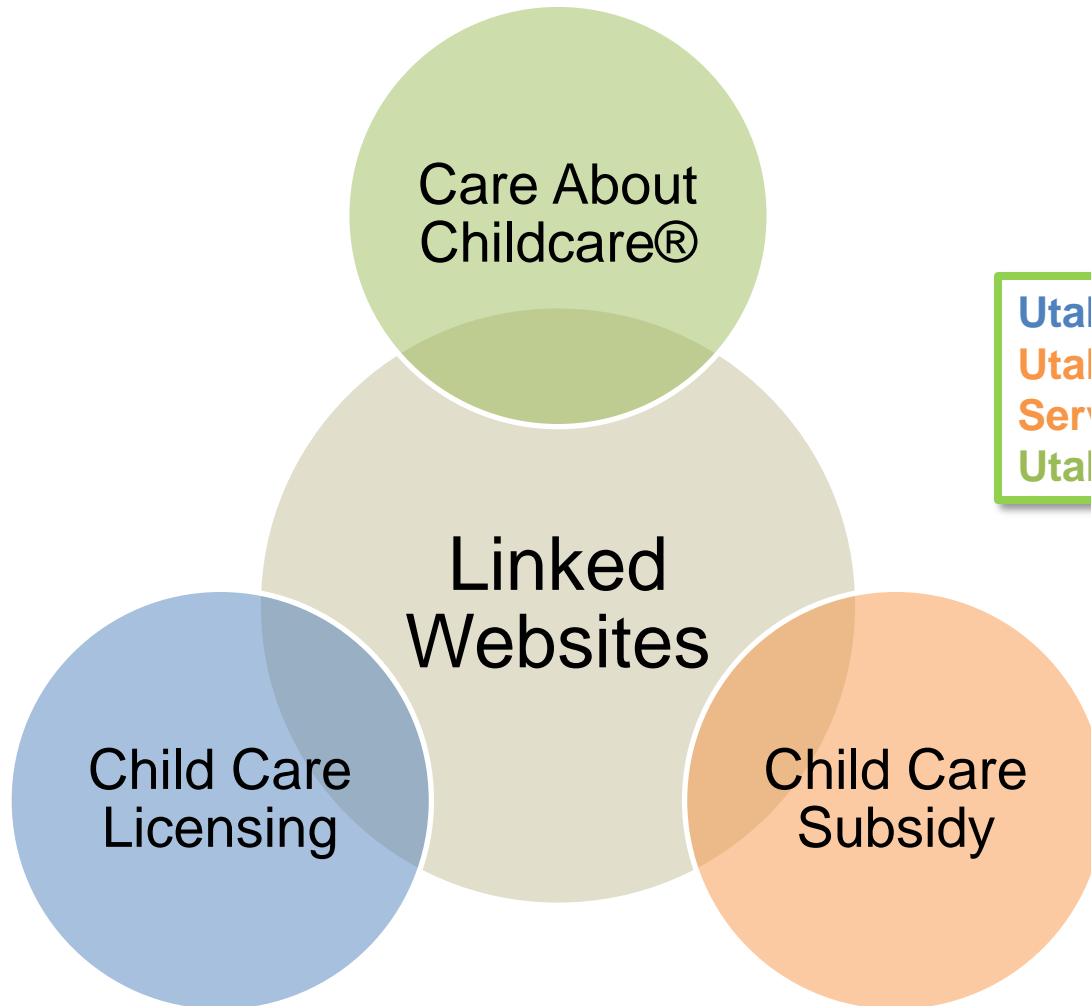
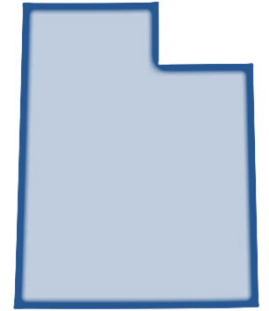
Recommendations

Structure



Utah Department of Health
Utah Department of Workforce
Services
Utah State University

Structure



Utah Department of Health
Utah Department of Workforce
Services
Utah State University

Website Development



Internal contracted programmers

- 100 percent focused on Licensing and Care About Childcare® (CAC), respectively

Close collaboration between departments

Advertising firm and focus groups

- Look and usability of Care About Childcare®

Two years for CAC website development

Posting Reports *Timing*



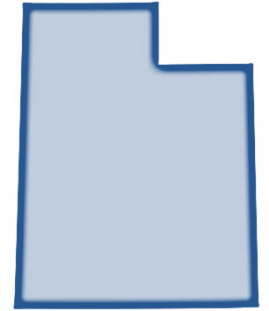
Updated in real time

30-day period before cited findings are posted

- 30 days to appeal
- Providers, licensing staff, and managers review

Posting Reports

Findings Shared with Public



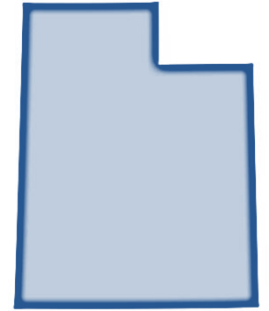
Every substantiated complaint

Inspections

- All level 1 findings
- Level 2 and 3 (TA findings) not corrected after two opportunities

Approximate addresses for home-based child care

Posting Reports *Plain Language*

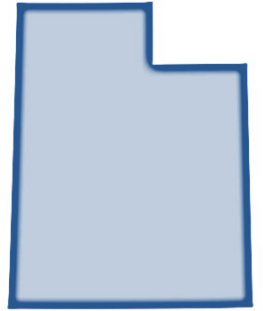


Statements of findings are simple, accurate, and grammatically correct

- Training
- Managers review findings

Posting Reports

Negotiation with Providers



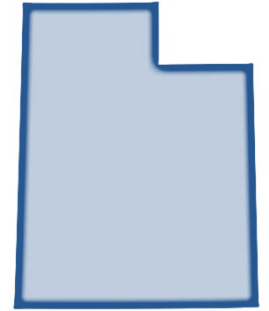
Only show “cited findings”

- Level 1 findings and levels 2 and 3 if not corrected after two opportunities

30 days to appeal and results only posted if appeal is upheld

Only display 2 years of findings

Recommendations



Take your time, do it right, and get an in-house programmer

Good leadership puts everyone on the same page

Ohio



Website Development

Posting Inspection Reports

Recommendations

Website Development



Developed internally

- Small team focused on child care IT

Current system

- Inspection tool through vendor
- Several databases

New system

- Department of Education programs added
- Categorizing risk differently
- Internally developed, Web-based inspection tool

Posting Reports

Timing



Inspection report is posted 24 hours after the visit

Provider review and appeals

- Providers sign inspection report before it is posted
- Seven days to appeal non-compliances
- Non-compliances are flagged online to indicate that they are under appeal

Licensing staff review

- Supervisors review reports after posting

Posting Reports

Findings Shared with Public



Providers and the public see the same level of detail

Important to Ohio to ensure transparency and give the full picture of compliance

Posting Reports *Plain Language*



Inspection tool has standardized findings

- Standard text auto-populates
- Staff can add text to standardized findings, but are encouraged to limit additional text

Training for new staff

Strict agency guidelines

- 4th/5th grade reading level

Posting Reports

Negotiation with Providers



Brought proposed changes to advisory council early in process

Providers have asked if a clearer picture can be conveyed

- Standard text sometimes doesn't convey the full context

Recommendations



Check website frequently, as if using as a parent

Categorize non-compliances by levels of risk

Streamline processes

- Appeal process will be streamlined

Resources

- National Center for Child Care Quality Improvement. (2014b). *Contemporary issues in licensing: Reporting, tracking and responding to serious injuries and fatalities in child care*. Washington, DC: Office of Child Care. Retrieved from <https://childcareta.acf.hhs.gov/resource/contemporary-issues-licensing-reporting-tracking-and-responding-serious-injuries-and>
- National Center for Child Care Quality Improvement. (2014a). *Building support for licensing*. Washington, DC: Office of Child Care. Retrieved from https://childcareta.acf.hhs.gov/sites/default/files/building_support_licensing.pdf.
- National Center for Child Care Quality Improvement. (2013). *Licensing information posted on the internet*. Washington, DC: Office of Child Care. Retrieved from <https://childcareta.acf.hhs.gov/resource/licensing-information-posted-internet>.
- National Center for Child Care Quality Improvement. (2014). *Use of technology to enhance licensing administration*. Washington, DC: Office of Child Care. Retrieved from <https://childcareta.acf.hhs.gov/resource/use-technology-enhance-licensing-administration-0>.
- National Center on Child Care Quality Improvement (2015). *Consumer education: Information on provider monitoring and oversight*. Coming Soon.



ADMINISTRATION FOR **CHILDREN & FAMILIES**



Thank You

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National Center on Child Care Quality Improvement

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